



Your **active** holidays specialist for Italy

PLAY RUGBY IN ITALY

Pit your rugby skills against Clubs around Venice

A unique opportunity to visit and play the sport you love, while experiencing the unique attractions of one of Italy's most interesting and beautiful regions.

WHERE Venice and Treviso Province
PERIOD any season
DURATION 4 days (3 nights)
RUGBY MATCHES one



SUMMARY OF YOUR PROGRAMME

DAY 1



At arrival Meet & Greet at your arrival airport by one of our local tour guides and transfer by private bus to hotel
Arrival in hotel and check in

20:00 Dinner at hotel and overnight

Depending on arrival time requested activities or local visits can be organized

DAY 2



08.30 Breakfast at hotel
09.00 Transfer by private bus from the hotel to the training ground
09/12.30 Training
12.30 Transfer by private bus from training ground to the hotel
13.00 Lunch at hotel
17.00 Transfer by bus to Rugby Club for pre-match training
18.30 Rugby match
20.30 Hospitality at the Club afterwards
22.30 Back to the hotel and overnight

DAY 3



09.00 Late breakfast in hotel
10.30 Transfer by train to the nearby Venice for a full free day individual visit to this unique and beautiful city on the water.
11/18:30 Free time to get lost in Venice: perhaps to visit the Grand Canal, Giotto's bell tower, the Ducal Palace, San Marco Square, and the islands of Murano and Burano
19:00 Dinner with *cicchetti* (small snacks of fish, meat or vegetables, tapas style) in a *Venetian Bacari*
22.30 Back to hotel and overnight in Treviso

DAY 4



08.30 Breakfast in hotel
Transfer, by private bus to your departure airport.
Assistance for check in and departure arrangements
Depending on departure time, a walking tour in Treviso's historic centre can be organized

End of services...We look forward to seeing you the next time you decide to visit la bella Italia !



PRICE PER PERSON (€)

- Based on minimum 50 paying guests (3/4 stars hotel accommodation): 240 €
- Based on minimum 40 paying guests (3/4 stars hotel accommodation): 250 €
- Based on minimum 30 paying guests (3/4 stars hotel accommodation): 270 €

PARTICIPATION COST INCLUDES:

- Airport assistance (Meet & Greet service) on arrival and departure in Italy
- All transfers by private GT bus as described in the program
- B&B accommodation in 3/4 stars hotels (triple rooms for young athletes, double rooms for coaches, single room for the group leader)
- All meals mentioned in the program (one lunch and one dinner at hotel, one hospitality dinner at Rugby Club Houses, one dinner in local pizzeria/restaurant in Venice.
- Return train ticket Treviso – Venice
- One match v good standard local Italian Rugby Clubs (see below)
- Match fees & cost of match hospitality
- One organizer complimentary in single room
- Day & night phone assistance
- VAT and management costs

OPTIONAL SERVICES

- | | |
|---|------|
| • Single room supplement: | 75 € |
| • Guided visit of Venice (2 hours) per person | 5 € |
| • Extra lunch/dinner at the hotel | 14 € |

PARTICIPATION COST DOES NOT INCLUDE:

- Flights
- Drinks
- Not specified meals
- Insurance, including mandatory rugby insurance for players
- Whatever is not expressly indicated in the "Participation cost includes" clause

IMPORTANT NOTES

- The itinerary may vary or be modified depending on weather conditions.
- The duration of the stay may be extended /shortened by one/two days

LOCAL RUGBY CLUBS COULD BE :

- | | | | |
|-----------------------|---------------------|----------------|----------------------|
| • Benetton Rugby Club | Petrarca Padova | I Dogi | Tarvisium Rugby Club |
| • Paese Rugby Club | Mogliano Rugby Club | Villorba Rugby | Rovigo Rugby Club |





VALIDITY OF PARTICIPATION COSTS AND PROGRAMME

- The participation cost is expressed based on the fees of tourist services (accommodation, restaurants, bus, tourist guides, entrance fees, air transport, etc.), currency exchange, fuel, landing taxes, disembarkation and boarding in ports or airports as of Tuesday 17th May 2016. Any possible increases must be taken into account.
- Participation cost is for a minimum number of paying participants as indicated; for a smaller number of people some extra charges may be applied to cover set expenses (transport, guide, etc.)
- Should it be necessary for operational reasons, the organization reserves the right to amend the program, yet leaving the visit content unchanged.

TERMS AND CONDITIONS

Introduction

1.1 Terms & Conditions are designed to clarify what you, the customer, may expect from us, ALICE NEL PAESE DELLE MERAVIGLIE Tour Operator, and what we may expect from you. 1.2 Throughout these Terms & Conditions the following expressions are used:

1.2.1 us, our and we to mean ALICE NEL PAESE DELLE MERAVIGLIE, the tour operator, and our agents and servants. 1.2.2 you and your to mean the person booking the tour and all others on whose behalf they are booking.

1.3 Additionally, the singular will mean the plural and vice versa.

Legislation

2.1 The travel industry within the EU is governed by the EC Package Travel Directive of 1 January 1993.

2.2 Each EU member state enacts its own legislation under this directive. In Italy legislation is The Package Travel, Package Holidays and Package Tours Regulations D. Lgs n. 206 dated 6 September 2005 (artt. 82-100)

2.3 Similar consumer protection legislation exists in each EU member state. 2.4 ALICE NEL PAESE DELLE MERAVIGLIE is registered in Italy and is bound by the law enacted in Italy.

The Contract

3.1 A contract will exist between you and us only from the day your deposit is received by us into our bank account. 3.2 The contract is then binding upon you and us and we will be released from the contract upon your arrival home. 3.3 Any variance to the contract must be confirmed in writing.

Deposit

4.1 A sum equal to 25% of the total amount of the tour per person (including any discounts for which you may qualify) is required as a deposit. 4.2 The deposit is required to be paid within 10 days from the date we receive your booking. 4.3 The booking may be cancelled if the deposit is not paid within 10 days.

Booking Acceptance

5 Your booking will be accepted upon receipt of your deposit except where the tour you wish to book is oversubscribed, in which case you may choose an alternative tour or be refunded.

Confirmation

6 We will confirm your booking by email within 10 working days of receipt of your deposit and send you your flight details with this confirmation.

Balance

7 All balances must be paid by no later than 30 days before the date of departure and failure to do so will annul the contract and we reserve the right to retain any deposits paid.

Bookings made within 30 Days

8 Bookings made within 30 days of the date of departure will be accepted only where full payment is made within 5 working days from the date we receive your booking.

Transfer of Contract

9 You may not transfer your contract without written confirmation from us to do so and we reserve the right to charge you our reasonable administrative costs for such a transfer.

Your Right to Cancel

10.1 You may cancel your booking at any time. 10.2 If you cancel your booking we may, at our discretion, retain a percentage of any monies paid to us according to the following scale, determined by when you cancel:

10.2.1 cancellation, 31 days, or more, before the date of departure: we may retain 25% of the cost of the holiday. 10.2.2

cancellation, 30 days to 15 days before the date of departure: we may retain 50% of the cost of the holiday. 10.2.3

cancellation, 14 days to 8 days before the date of departure: we may retain 75% of the cost of the holiday. 10.2.4

cancellation, 7 days, or fewer, before the date of departure: we may retain 100% of the cost of the holiday.

10.3 The day, or date, of cancellation will be determined by the day, or date, it is received at our head office by email, or in writing by post. 10.4 You will be presumed to have cancelled the tour, if you do not arrive at the airport or other agreed meeting place (a 'no-show') at the agreed time. 10.5 You must provide us with your bank details, including your International



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Bank Account Number (IBAN) and your bank branch's Branch Identifier Code (BIC) in order that we may return any monies due to you.

Our Right to Cancel a Tour

11.1 We reserve the right to cancel a tour:

11.1.1 when we do not have the minimum number of bookings required to operate a tour profitably. 11.1.2 because of unusual or unforeseeable circumstances beyond our control.

11.2 In either event we will confirm cancellation by email as soon as possible and, in the case of 11.1.1 no later than 21 days before the date of departure. 11.3 In either event we will refund all monies paid in full within 21 days of cancellation and, in either event, you are not entitled to further compensation. 11.4 You must provide us with your bank details, including your International Bank Account Number (IBAN) and your bank branch's Branch Identifier Code (BIC) in order that we may return any monies due to you.

Our Right to Alter a Tour

12.1 We reserve the right to alter a tour at any time without reference to you where the alteration does not materially affect the overall nature of the tour. 12.2 Specifically, we reserve the right to alter accommodation and transport arrangements at any time. 12.3 Further, we reserve the right to alter a tour at any time even where such alteration materially affects the overall nature of the tour. In these circumstances we will contact you as quickly as possible and you may:

12.3.1 agree to the alterations. 12.3.2 take a substitute tour if one exists. 12.3.3 accept a full refund.

12.4 Additionally, in the circumstances of 12.3 you may be entitled to compensation. 12.5 You must provide us with your bank details, including your International Bank Account Number (IBAN) and your bank branch's Branch Identifier Code (BIC) in order that we may return any monies due to you.

Our Right to Alter the Price of a Tour

13.1 We reserve the right to alter our prices at any time prior to accepting your booking. 13.2 Further, we reserve the right to increase the price of your tour after you have booked it and to surcharge you, to allow for variations in:

13.2.1 transport costs, including the cost of fuel. 13.2.2 dues, taxes or fees chargeable at airports. 13.2.3 exchange rates.

13.3 The price increase to you for events in 13.2.1 or 13.2.2 will be the actual cost borne by us. 13.4 To calculate any variation in exchange rates we monitor exchange rates for a period of 30 consecutive days ending 31 days prior to the date of your departure. If, during this time, exchange rates have varied by an average of 2% or more to our detriment, we may pass this additional cost on to you. 13.5 In any event we will:

13.5.1 inform you by email of any price increase not less than 30 days before the date of departure. 13.5.2 not increase any price within the 30 days prior to the date of departure. 13.5.3 not pass on any increase in price where such increase is less than 2% of the total cost of your tour.

General Terms

14.1 We reserve the right to break our contract with you in time of war, national emergency, civil unrest or similar event and you may do so likewise. 14.2 In such circumstances we reserve the right not to refund deposits.

Complaints

15.1 If you have a complaint you must inform us as soon as possible and, whilst on a tour, within 24 hours. We will make every effort to resolve the matter. 15.2 If the matter is not resolved to your satisfaction you must write to us at our head office within 21 days of your return home setting out the details of your complaint. We will reply within 21 days of receiving your complaint and offer further solutions to resolve your complaint. 15.3 If you are still not satisfied you should take your complaint to your local consumer council and ask them to write to the Department of Trade and Industry, the Italian consumer protection authority; and they will take the matter up.

Passport, Visas and Health Regulations

16.1 It is your responsibility to ensure that you are in possession of a valid passport or other legally acceptable travel document. 16.2 All EU member state citizens may enter Italy without a visa. Non-EU member state citizens may, or may not, enjoy such rights; it is your responsibility to check. 16.3 You must disclose to us, at the time of booking, any medical condition, or other exceptional circumstance, that might affect our decision to accept your booking. Failure to disclose such information may be deemed to be a breach of contract.

Airlines

17 The scheduled flights which we book for you are outside our reasonable control and we will not be responsible for any delays that may occur.

Airport Waiting

18.1 Customers for any given tour may arrive from different airports at different times and, where this occurs, you may have to wait until all customers arrive. 18.2 Such waiting times are reasonable and we will provide refreshments whilst you wait.

18.3 A similar situation may arise on departure, but in reverse.

Flight Times

19 We will inform you by email of your flight times as soon as we know them and, in any case, no later than 14 days before the date of departure.

Personal Possessions

20.1 You are wholly responsible for your personal possessions whilst in transit to and from Italy. 20.2 Further, we will not be responsible for any valuable item (camera, jewellery, cash etc) whilst you are in Italy.



Single Travellers Sharing

21 We may offer same-sex single customers the opportunity to share a twin bedded room to avoid the possibility of a single room supplement being charged, but we do not guarantee that any such offer can be implemented.



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Security of Your Payment

22.1 Your deposit is used to purchase your flight and this is done upon receipt of your deposit. 22.2 All other monies are kept in our bank account for the duration of the contract.

Privacy

23 We will not disclose your details to any third party, save only for the purposes of making travel arrangements or booking accommodation on your behalf.

Errors

24 We are not responsible for any printing or typographical errors within any of our material.

Law

25 The contract is subject to the law of Italy

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